

# Aaron Anderson

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## Summary

When did your hobby get so complicated?

Experienced Engineer with over 10 years of technical problem solving to increase global business operations uptime. Focusing on Google Cloud, Amazon Web Services, Kubernetes, Helm, Terraform, Puppet, Ansible, Docker, Python, Bash, Java, Git, Nginx, Apache, Flask, Jenkins, MSSQL, MySQL, Kibana, Datadog, Logic Monitor, all while being platform agnostic ( Microsoft Windows, Ubuntu, Centos, OS X).

Focus on soft skills as well in leadership and in DevOps concepts & System Design / Architecture; Continuous Delivery, IT Automation, Project management, Site Reliability (SRE), Production Support, Incident Coordination, and Response, working with Remote offices in North America and Europe in an agile environment.

## Experience



### Cloud Operations Engineer - Sr MTS

VMware

Apr 2020 - Present (3 years 8 months)



### Operational Engineer III

Wayfair

Dec 2014 - Dec 2019 (5 years 1 month)

- Work with the various engineering teams in Berlin on how we operate as a company including train all new Infra/DEV Engineers locally on web-stack, monitoring, and continuous delivery systems.
- Designed and taught a monthly course on the global web-stack architecture for all new hires in EU Engineering covering the technologies, languages, and monitoring process
- Go-to person for the quarter – selected to attend bi-yearly development meetings at U.S. headquarters to capture information and internal systems knowledge to redistribute them within the European sector
- Administered software-defined environment through Puppet and salt-stack/Ansible in a plus-15k Centos/Windows Server environment configuring an array of services and APIs necessary for a global corporation in eCommerce
- Provided Incident Coordination, response, for off-hours integral to revenue integrity.
- Retained and grew company knowledge base via process documentation – taught individual and tailored classes to particular teams and groups with an emphasis on operational standards

Previous Roles:

- NOC Operational Engineer II, 2016 - 2019, Berlin Germany
- Frontline Engineer, 2014 - 2016, Boston, Massachusetts



### Help Desk Specialist

Emerson College

May 2013 - Dec 2014 (1 year 8 months)

- Offering over the phone, Helpdesk, and on location support for approximately 5 thousand students and faculty.
- Resolve and logged over 175 troubleshooting and other technical events into resource database, to date.
- Assist students and teachers on a plethora of media production tools such as Final Cut Studio 7/X, Adobe Photoshop and more.



## **Office and Engineering Associate**

Pioneer Broadband

Jun 2009 - Sep 2014 (5 years 4 months)

- Record network data for development operations so that the company could improve its accounting, identifying costs for future developmental projections.
- Troubleshooting hardware/software issues for businesses as well as for individual users.
- Install and assist on fiber-optic, cable, DSL, wireless, and phone installs.
- Infrastructure construction including fiber and DSL remote terminal cabling and tower maintenance.
- Sell and communicate service to residential customers on how the service works and what developments the company is going through at publicity events and door to door.

## **EMV Remote Manager**

Emerson Independent Video

Jan 2013 - Dec 2013 (1 year)

- Managed the rental of professional grade broadcast production equipment for the news organization.
- Attended board meetings to better utilize the resources of the organization in regards to my department and technical solutions.

## **Board Operator/DJ**

W.H.O.U

Jan 2006 - May 2010 (4 years 5 months)

- Selected the musical agenda for 'Ajax LeVallee's Two Torn Hours'. A two-hour block of music I concentrated on a different genre each week. I researched, selected, mixed the tracks for the two hours each week.
- Worked as a board operator for basketball games switching on and off the commercials for the newscaster at the game, as well as other remote time blocks for various events in the community.

## **Clerk/Sales**

S.W. Collins Co.

Feb 2007 - Oct 2007 (9 months)

- Local hardware store and lumber provider. The store was at this time reconfiguring store layout. I learned about various tools and equipment in the store and how they are used in carpentry and electrical work.

## **Education**



**Emerson College**

Bachelors, VMA Post-Production

2011 - 2014

-Worked as various positions on student films and productions. Roles played in these pieces were lighting, computer animation, motion graphics, cinematography, technical consult, management and producing.

## **Houlton Jr./Sen. High School**

GED, College Preparatory

2006 - 2010

Lighting Operator and worked on the Tech Crew within the theater department for the 6 years I attended Houlton Jr/Sen. 4 years studying French. Graduated with a College Preparatory Degree.

## **Licenses & Certifications**



**Excel for Mac 2011 Essential Training** - Lynda.com

AB6D80



**A+ Essentials (220-801 Exam)** - Lynda.com

F69A42



**Foundations of Programming: Databases** - Lynda.com

17A906B2A2744854B84194617281684C



**Finance Foundations** - Lynda.com



**AWS Certified Solutions Architect** - Amazon Web Services (AWS)

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## **Skills**

Photography • Film • Television • New Media • Research • Lighting • Hardware • Facebook • Video Editing • OS X